

Attachment 1 - The LWMP Reference Panel Process, and Why It Worked

Success Factors	Explanation
1 Trust and Respect	Trust and respect is the foundation of a successful process. There was trust and respect among the Panel members; there was trust and respect between the Panel and Metro Vancouver.
2 Spirit of Collaboration	The group as a whole had good chemistry – the process brought together the right people at the right time. There was a commitment to be inclusive and do what is in the best interests of the region.
3 Shared Vision	The collaborative process worked because Metro Vancouver was already moving in the right direction. Everyone was motivated by the common good and passionate about the legacy and the quality of life that we leave for our children and their children.
4 Time	The unforeseen delays due to circumstances proved to be a blessing in disguise because the additional time enabled the Panel and Metro Vancouver to think through the details. The result is a better Plan. This was key.
5 Two-Track Approach	The practice of alternating “planning” sessions (i.e. process -oriented) and “working” sessions (i.e. product -oriented) crystallized as an effective way for the Panel to do its due diligence
6 Structured Flexibility	The way we structured the planning and working sessions enabled and facilitated conversations and a ‘baring of the soul’ that encouraged sharing and resulted in ‘Ah-Ha’ moments for all.
7 Outcome-Oriented	We were committed to achieving specific outcomes in our planning and working sessions. This enabled us to provide Metro Vancouver with clear feedback and/or suggestions so that they could then evolve/refine the Plan.
8 Listen, Listen, Listen	The Panel and Metro Vancouver actively listened to each other. Each time we met, this allowed us to build on a theme and build on each other’s ‘Ah-Ha’ moments. Metro Vancouver was receptive to new ideas. This is a key message.
9 Relationship with the WMC	Our ability to communicate directly with the Waste Management Committee was crucial. Our monthly meetings during May through July provided us with the platform to say: <i>“We are not staff, we are not hired guns.....we live here, we are passionate about our region....and we will tell it like it is so that we can help you make the decisions that need to be made.”</i>
10 Diverse Expertise, Interests and Contexts	The Panel represented a diverse range of expertise, interests and professional contexts. Combined with the expertise of Metro Vancouver staff, we were able to tackle many subjects, and cross-pollinate to identify obstacles and cut through to potential solutions. The dialogue among diverse backgrounds strengthened the advice the Panel was able to provide to the Waste Management Committee.